

All-inclusive Concept

Summer 2025

<u>Breakfast:</u>	from 07:00 to 10:00 h.
<u>Lunch:</u>	from 12:30 to 14:00 h.
<u>Snacks:</u>	from 10:30 to 11:30 h. from 14:30 to 17:30 h.
<u>Dinner:</u>	from 18:00 to 21:00 h.
<u>Snack bar drinks</u>	from 09:00 to 23:00 h.
<u>Pool Bar</u>	from 09:00 to 23:00 h.
<u>Late light dinner - Cold / Continental buffet/</u>	from 21:30 to 23:00 h.
<u>Lobby Lounge</u>	from 08:00 to 24:00 h.
<u>All-inclusive drinks</u>	from 07:00 to 23:00 h.
<u>All-inclusive Alcohol Beverage</u>	from 10:00 to 23:00 h.

Additional Information:

- Taking food and drinks from restaurants and bars is not permitted following food safety regulations and HACCP guidelines.
- Bringing food and drinks into the rooms is not permitted.
- All drinks are self-service
- Alcoholic beverages will not be served to minors (under 18 years old)
- To ensure the smooth identification of guests, we kindly ask that all guests wear their all-inclusive wristbands throughout their stay.
- All guests are expected to follow the hotel's rules and guidelines during their stay.

The hotel reserves the right to make changes to the program, promptly informing about the changes made.

*** Please note that some facilities may open later or close earlier depending on weather conditions and hotel occupancy, stopped at the beginning and end of the summer season.**

Guest Meal Procedure

Arrival Day:

Upon arrival, guests will begin their stay with snacks at our designated snack area.

Please ensure to inform your guests about this snack service upon their check-in.

Departure Day:

On the day of departure, guests will conclude their stay with a delightful breakfast.

This arrangement ensures a pleasant and comfortable stay for all our guests. If guests have questions or require further information, they can contact our reception desk.

Sports and entertainment - free:

Pool for adults with an area for children
Sunbeds and umbrellas around the pool
Free Wi-Fi internet on the hotel premises
Chess, and playing cards, are available on request from the reception

Paid:

Access to the infinity pool with garden/ maximum 70 people/- 12lv. Per person per day.
Dry cleaning services

Billiards

Darts

Parking- 25 BGN per day

Towel for pool- deposit- 35 lv.

For Children:

Children's chairs in the restaurant

Children's section of the pool

Animation - for children and adults

Parking: - BGN 25 per day / the price may be subject to change at the beginning of the season /-

The hotel has very limited parking places on site and for that reason, we do not accept prior reservations. When the guest arrives, if there are available places, of course, may use them. For the convenience of our guests, we provide option for parking which is about 5 min away from the hotel. When guests arrive, we escort the guest to this parking lot. The price of the parking is 25 leva per day. If the guests park in front of the hotel - they will pay at the reception. If they park at the other parking - they will pay directly there.

Indoor playing area - (4-12 years) 6 days a week

Animation program for children 4-12 years old (children's games and activities, mini disco) 6 days a week

Sports animation program for adults (sports activities, games, and light evening entertainment, show) 6 days a week

Near the hotel, there is a stop at the attractive mini trains that offer a tour around the resort.
Working hours: 09:00 - 24:00.

Main Reception -Working hours -24 h

Reception Concierge – Working hours -08:00-17:00 h

Check out time- 11:00 h

Check in time – 14:00 h.

*** The sunbeds and umbrellas around the main pool are offered free of charge, subject to availability.**

**** The beach- sunbeds and umbrellas are paid.**

Notes:

*** Please note that facilities not listed in this description may be subject to a local tax, some facilities may open later or close earlier depending on weather conditions and hotel occupancy, stopped at the beginning and end of the summer season**

***The hotel does not accept pets.**

***Smoking is prohibited in the lobby, restaurants, bars, or rooms.**

***Sunbeds at the pool cannot be reserved in advance.**

***An appropriate dress code is mandatory in the restaurants (swimwear, shorts, and flip-flops are not allowed).**